

Eda Frandsen Sailing Booking Terms and Conditions.

Once Eda Frandsen Sailing receives your enquiry, we will check availability and contact you to confirm your voyage.

Your booking is not secured until we contact you to confirm and a 25% deposit has been received. Please do not book any travel arrangements until you have received confirmation of your voyage booking.

Payments.

Payments can be made by card, cheque, bank transfer or cash. (please note there is a 3% charge for card payments).

The balance of the voyage fee is due 8 weeks before the voyage starts. If a booking is made less than 8 weeks before the start of the voyage then full payment will be taken at that time.

Cancellation by you.

If you wish to cancel a booking for a voyage, then please notify us as soon as possible. If you cancel your booking within 14 days of paying your deposit and at least 8 weeks prior to departure, a full refund, less an administration fee of £50.00 per crew member will be made. A deposit will become non refundable 14 days after the date of booking. If you cancel a voyage 8 weeks or more before the start of the voyage then you will be liable for 50% of the full voyage fee. If you cancel a voyage less than 8 weeks before the start of, or after the commencement of your voyage then you will be liable for the full cost of the voyage. In all cases if we are able to resell your cancelled berth we will reimburse you the full cost less the deposit. You are strongly recommended to take out travel insurance to cover yourself should you need to cancel a voyage.

Cancellation by Us.

In the unlikely event that we are forced to cancel a voyage due unusual and unforeseen circumstances beyond our control, (Force Majeure), we will endeavour to offer an alternative voyage at a mutually agreeable date.

If we have to cancel a voyage due to any other reasons, e.g. mechanical failure, then a full refund or an alternative voyage will be offered.

In all cases our liability is limited to offering a refund only up to the amount paid and we will have no further liability to you in respect of consequential economic loss.

Amendment to Voyages

Eda Frandsen Sailing reserves the right to make necessary amendments to any voyage with regards to start/end destinations or planned itinerary. In the unlikely event of any changes, we will endeavour to contact you at the earliest opportunity.

All decisions of any amendments will be made by the Skipper and no refunds or liability accepted by Eda Frandsen Sailing. The company will not be responsible for any cost of travel.

We appreciate that things change in life and if you need to change a voyage please contact us at the earliest opportunity. All changes of voyages or crew are subject to availability and at our discretion. All changes will incur a £50 amendment fee.

A change of voyage cannot be made less than 8 weeks before your voyage departure. This will be considered a cancellation and such fees and terms will apply.

Health and Safety.

Your safety is our primary concern. Eda Frandsen is equipped with safety gear in excess of that required by law, and is run by highly experienced and qualified crew. You will receive a full safety briefing at the start of the voyage. You must agree to abide fully with the instructions of the skipper and permanent crew.

A voyage on Eda Frandsen is a hands on experience and your participation is required to sail her to the best of her potential. A reasonable level of fitness is required to sail on Eda Frandsen, so if you or any of your party suffer from any medical conditions that might affect their health and safety during the voyage, e.g. Heart conditions, epilepsy, diabetes or if you are on any medication that may be adversely affected by seasickness you must disclose it to us at the time of booking. This information will be held in confidence by us until the completion of your voyage. Failure to disclose a condition could result in the affected crew being put ashore for their own safety. In this case we will not be liable for any refunds or expenses incurred.

We aim to sail Eda as much as possible, taking into account the weather conditions at the time and forecasted, the ability of the crew and the waters we are sailing in. We will endeavour to fulfil any reasonable requests the voyage crew may have, however in all these matters the skippers decision is final.

The lower age limit for sailing on Eda Frandsen is 18 if unaccompanied, 12 if accompanied by a parent or guardian, unless the whole boat is being booked in which case younger children are certainly welcome.

Consumption of alcohol is at the discretion of the skipper.

What is included.

- A berth, and bedding (not towels) for each member of voyage crew
- All food and soft drinks while onboard
- Use of the vessel's oilskins
- All safety equipment, lifejackets and harnesses
- Mooring and fuel costs

What isn't included

- Any meals taken ashore
- Any tours ashore, e.g. Distillery visits
- Alcohol, you are welcome to bring your own and there is a small selection aboard.
- Travel to and from the vessel.
- Personal travel insurance

Insurance

Eda Frandsen is covered by professional insurance that includes third party liability. This does not cover you for any loss or damage to your property not attributable to our negligence or defects in the vessel. We strongly recommend you take out your own travel insurance to cover as a minimum, medical and personal accident expenses, loss and damage to personal effects, covers sailing over 12 Nautical Miles offshore and voyage cancellation.